



APU3D4: sim-missing after firmware upgrade

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computersalat

[Beginner]

Posts:

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Hi,

did setup a gsm router/WiFi hotspot with my APU3D4.
Everything did work fine until I decided to update the firmware. (was obviously a bad decision)
Now I don't get the modem up and running because of
state: failed
failed reason: sim-missing

3 Any idea how to solve this problem ?
Thank you for any help
Kind Regards
Chris



mkopec

[Administrator]

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Hi @computersalat ,

Can you provide some details:
- which firmware version you were running before
- which firmware version you updated to
- which modem are you using

Some possible fixes that come to mind:

- 7 - Test the modem in the mSATA slot
- 24 - Swap the SIM card slots
- Enter BIOS Setup menu and disable "PCIe power management features"
- Enter BIOS Setup menu and enable "Force mPCIe2 slot CLK (GPP3 PCIe)"